



Frequently Asked Questions

How much does it really cost?

You're never required to pay any additional fees to NPT. We do offer score entry for just \$5 per tournament and some establishments will choose to purchase additional seats to the year-end championship to increase the incentive for their patrons to continually show up for poker nights.

What kind of customer service is available from NPT?

We established a toll free customer support phone line answered from noon until midnight EST Monday through Saturday. We also have a customer support email address you can use anytime for less pressing questions. If you have a question about anything related to NPT just give us a call!

How many tournaments can I run a week?

As many as you want!

Who is going to run my tournaments for me?

Our tournaments are very easy to run. You will receive easy-to-follow instructions and a tournament DVD so one of your staff can run the tournaments. Many establishments will hire one of their regular customers to be a tournament director and give them a free meal or similar compensation for helping out. If you need help finding someone to run your tournaments, please contact us.

Where do I get the supplies?

We have a recommended vendor on our site that you can order from. Or, you can purchase all the required supplies locally. We will tell you exactly what you need.

But I am already running poker tournaments.

That's great! Keep running them as you are now and just enter the top 10 finishers on our site. Now your patrons are playing for even more incredible prizes along with what you're already offering.

Can I have more than one person qualify for the year-end tournament?

Yes. You can buy up to an additional 4 seats to go along with the 1 you receive with your subscription. Each additional seat costs \$650. When you purchase additional tournament seats, your players will also enjoy the benefit of their points being multiplied by the number of seats you purchase to enhance their standings nationally.

What do I need to know about the year-end tournament?

The tournament is held in Las Vegas, usually in the late spring. Each venue determines who is awarded their seat(s). We suggest venues hold a final tournament with their highest point earners to determine who will win the seat(s). Alternatively, the seat(s) could be awarded to the highest point earner. However, if one or two people have a commanding lead in points, it could discourage participation if players feel they have no chance in catching up.

How do I enter the scores?

Simply log into our website using your unique username and password and record the top 10 finishers. It takes only a couple of minutes. You will receive NPT Player Cards to pass out to any top 10 finisher who hasn't received one so you will never be required to collect any other data. We also offer a "fax them in" scoring option that allows you to fax your results page to a toll free fax number to have them entered. We charge only \$5/tournament for this service.

Do I have to run the NPT format for my nightly tournaments? No. If you're currently running tournaments keep running them the same way, just record the top 10 finishers on our site. If you want to run the standard NPT format we will give you all the instructions to do so and even include our tournament DVD that helps you run the tournament.

Do I, or should I have my own monthly, or quarterly tournaments?

You are not required to host monthly or quarterly tournaments. But our experience shows that these are a terrific way to engage your players and develop a loyal following. If you decide to host additional monthly or quarterly tournaments, you get to decide what prizes to give away.

Should I, or do I have to give out prizes every night?

You don't have to, but most establishments choose to give something for their winners...Their own gift certificates, prizes from liquor/beer vendors, cash, etc. And don't forget that each of your nightly winners automatically gets a free seat at the \$1,000+ monthly online freeroll.